

DINAMO Appdome Privacy Policy

DN NETWORK LLC / DINAMO

Last Updated: September 10, 2026

Draft for website publication. The privacy contact email remains intentionally open and must be completed before publication.

1. Introduction

DN NETWORK LLC, doing business as DINAMO ("DINAMO," "we," "us," or "our"), respects your privacy and is committed to protecting personal information that we may collect or process in connection with the **DINAMO Appdome** offering available through Microsoft Marketplace.

This Privacy Policy describes how DINAMO collects, uses, discloses, and protects personal information in connection with the purchase, activation, onboarding, administration, and support of the DINAMO Appdome offering.

DINAMO Appdome is a mobile application defense solution offered by DINAMO in partnership with Appdome, Inc. The Appdome technology and platform are provided by Appdome, Inc. as part of the DINAMO Appdome solution.

This Privacy Policy applies to personal information processed by DINAMO in connection with the DINAMO Appdome offering. Information collected or processed directly through the Appdome platform or Appdome services is governed by Appdome's own privacy policy.

Appdome Privacy Policy: <https://www.appdome.com/legal/privacy-policy/>

2. Scope of This Privacy Policy

This Privacy Policy applies to personal information DINAMO may receive or process when you:

- purchase or subscribe to the DINAMO Appdome offering through Microsoft Marketplace;
- activate or configure your Marketplace subscription;
- complete onboarding for the DINAMO Appdome solution;
- communicate with DINAMO regarding your subscription;
- request technical, commercial, or administrative support;
- manage, renew, modify, or terminate your subscription; or
- otherwise interact with DINAMO in connection with the DINAMO Appdome offering.

This Privacy Policy does not govern information independently collected and processed by Microsoft, Appdome, or other third-party services.

3. Information We May Collect

Account and Contact Information

We may receive information such as name, business email address, telephone number, job title, company or organization name, country or region, and other business contact information you provide.

Microsoft Marketplace Subscription Information

When you acquire the DINAMO Appdome offering through Microsoft Marketplace, DINAMO may receive information necessary to identify, activate, administer, and support your subscription, including:

- Marketplace subscription identifiers;
- offer and plan information;
- subscription status and subscription dates;
- quantity or entitlement information, where applicable;
- Microsoft Entra tenant information or identifiers, where applicable; and
- other transaction or subscription metadata made available through Microsoft Marketplace.

DINAMO does not require access to your full payment-card information to process purchases made and billed through Microsoft Marketplace.

Activation and Onboarding Information

When activating or onboarding your DINAMO Appdome subscription, we may collect information necessary to establish and administer the solution, such as organization information, authorized-user information, subscription information, technical-contact information, onboarding requirements, and information necessary to coordinate access to the Appdome platform.

Communications and Support Information

If you contact DINAMO for support or other assistance, we may collect your contact information, the content of your communications, support-ticket information, technical information you voluntarily provide, troubleshooting information, and other information reasonably necessary to respond to your request.

Please do not provide sensitive personal information in support communications unless it is necessary for us to address your request.

4. Appdome Platform and Privacy

DINAMO Appdome is offered by DINAMO in partnership with Appdome, Inc. The underlying Appdome technology and platform form part of the DINAMO Appdome solution.

When you access or use the Appdome platform, Appdome may collect and process information related to your account, applications, platform usage, security configurations, mobile application activity, threat information, telemetry, logs, and other information associated with use of the platform.

The collection and processing of information within the Appdome platform is governed by Appdome's applicable agreements and privacy practices.

For information about Appdome's privacy practices, please review the Appdome Privacy Policy:

<https://www.appdome.com/legal/privacy-policy/>

This DINAMO Privacy Policy describes DINAMO's privacy practices in connection with the DINAMO Appdome offering and does not replace or modify Appdome's Privacy Policy.

5. How We Use Information

DINAMO may use personal information collected in connection with the DINAMO Appdome offering to:

- process and administer Marketplace subscriptions;
- validate subscription status;
- activate and provision purchased services;
- coordinate onboarding and access to the Appdome platform;
- manage customer accounts and entitlements;
- provide customer and technical support;
- communicate about activation, subscription status, renewals, changes, or service-related matters;
- troubleshoot technical or operational issues;
- maintain the security and integrity of our systems and Marketplace integrations;
- prevent fraud, misuse, or unauthorized access;
- maintain business and transaction records;
- comply with legal, regulatory, accounting, and contractual obligations; and
- establish, exercise, or defend legal claims.

We may also use aggregated or de-identified information for operational, analytical, security, and service-improvement purposes where such information does not reasonably identify an individual.

6. Legal Bases for Processing

Where applicable law requires a legal basis for processing personal information, DINAMO may process personal information based on one or more of the following:

- performance of a contract or steps necessary to enter into a contract;
- DINAMO's legitimate business interests, including providing, securing, administering, and supporting the DINAMO Appdome offering;
- compliance with applicable legal obligations;
- protection of DINAMO, our customers, partners, or others from fraud, security threats, or unlawful activity; or
- consent, where required by applicable law.

7. How We Share Information

DINAMO does not sell personal information collected through the DINAMO Appdome offering.

Appdome

As part of the partnership supporting the DINAMO Appdome solution, DINAMO may share customer, subscription, contact, onboarding, or support information with Appdome when necessary to activate, administer, support, maintain, or provide access to the Appdome platform.

Microsoft

We may exchange information with Microsoft as necessary to process Marketplace transactions, validate or administer subscriptions, support customers, resolve transaction issues, and comply with Microsoft Marketplace requirements. Microsoft independently processes information in accordance with its applicable privacy terms and policies.

Service Providers

DINAMO may use vendors and service providers that assist with hosting, communications, security, customer support, business operations, or other services. These providers may process information on our behalf subject to appropriate contractual and confidentiality obligations.

Legal and Compliance Requirements

DINAMO may disclose information if we reasonably believe disclosure is necessary to comply with applicable law, regulation, legal process, or governmental request; enforce applicable agreements; investigate fraud, security incidents, or unlawful activity; protect the rights, property, security, or safety of DINAMO, our customers, partners, or others; or establish, exercise, or defend legal claims.

Corporate Transactions

Information may be disclosed in connection with a merger, acquisition, financing, reorganization, sale of assets, or similar corporate transaction, subject to applicable law.

8. Data Retention

DINAMO retains personal information only for as long as reasonably necessary for the purposes described in this Privacy Policy, including to administer and support your subscription; maintain required business and transaction records; satisfy contractual obligations; comply with legal, tax, accounting, and regulatory requirements; resolve disputes; and enforce agreements.

Retention periods may vary depending on the nature of the information, the relationship with the customer, contractual requirements, and applicable law. When information is no longer reasonably necessary, DINAMO may delete, anonymize, or securely dispose of it in accordance with applicable requirements.

9. Data Security

DINAMO uses reasonable administrative, technical, and organizational safeguards designed to protect personal information against unauthorized access, disclosure, alteration, loss, misuse, or destruction.

However, no electronic transmission, storage system, or information-security measure can guarantee absolute security. Customers are responsible for maintaining the confidentiality and security of their own credentials and for promptly notifying the appropriate provider if they suspect unauthorized access to their accounts.

10. International Data Transfers

DINAMO, Appdome, Microsoft, and service providers involved in delivering the DINAMO Appdome offering may operate in different countries. As a result, information may be processed in jurisdictions outside the country where you are located.

Where required by applicable law, appropriate safeguards will be used for international transfers of personal information.

11. Your Privacy Rights

Depending on your location and applicable law, you may have rights regarding your personal information, which may include the right to:

- request access to personal information;
- request correction of inaccurate information;

- request deletion of personal information;
- request restriction of certain processing;
- object to certain processing;
- request portability of certain information;
- withdraw consent where processing is based on consent; and
- submit a complaint to an applicable data-protection authority.

These rights may be subject to limitations and exceptions under applicable law. Requests relating specifically to information processed by Appdome through the Appdome platform should be directed to Appdome in accordance with Appdome's Privacy Policy. Requests relating to information controlled by Microsoft should be directed to Microsoft through Microsoft's applicable privacy channels.

12. Business and Enterprise Customers

The DINAMO Appdome offering is primarily intended for organizations and enterprise customers.

Where an organization purchases or administers the solution on behalf of its personnel, the organization may be responsible for determining the purposes and means of processing certain personal information and for providing appropriate notices and obtaining any necessary permissions from its users.

Nothing in this Privacy Policy changes the respective data-protection responsibilities established under applicable customer agreements or data-processing agreements.

13. Third-Party Services and Links

The DINAMO Appdome offering may contain or provide access to websites, platforms, products, or services operated by other organizations, including Microsoft and Appdome.

DINAMO encourages users to review the privacy policies and applicable terms governing those services before providing personal information or using them.

14. Children's Privacy

The DINAMO Appdome offering is intended for business and enterprise use and is not directed to children.

DINAMO does not knowingly collect personal information from children through the DINAMO Appdome Marketplace offering. If we become aware that personal information from a child has been collected contrary to applicable law, we will take appropriate steps to address the matter.

15. Changes to This Privacy Policy

DINAMO may update this Privacy Policy from time to time to reflect changes to our practices, the DINAMO Appdome offering, applicable legal requirements, or Marketplace requirements.

When we update this Privacy Policy, we will revise the "Last Updated" date at the top of this page. Material changes may be communicated through additional means where required by applicable law.

16. Contact Us

If you have questions, requests, or concerns regarding this Privacy Policy or DINAMO's handling of personal information in connection with the DINAMO Appdome offering, please contact:

DN NETWORK LLC / DINAMO**Privacy Contact:** DINAMO Privacy Contact**Email:** [TO BE DEFINED BEFORE PUBLICATION]**Country:** United States

For privacy questions specifically concerning information collected or processed through the Appdome platform, please refer to the Appdome Privacy Policy: <https://www.appdome.com/legal/privacy-policy/>